

## Log-in Tips and Tricks

We want you to take advantage of the exclusive, member-only content on the newly-revamped NTEU.org. But to get personalized news and information—as well as money-saving members only discounts—you need to first log in. Here's what you need to know:

### I already have a username and password and I know them.

You're all set! The username and password you used on the old NTEU.org will work on the new site. Simply click on the yellow log-in box in the top right corner of the site and log in.

### My password was saved and I no longer remember it.

You must reset your password by clicking on the Forgot Password link in the yellow log-in box on the home page. Enter your email address and either your membership number or Social Security Number. You will then get an email with your username, temporary password and a link to click on to change your password

### I don't know my username and password.

To recover your username and password, click on the yellow log-in box in the top right corner of the site and click on "Forgot Password." Enter your email address and either your membership number or Social Security Number. You will then get an email with your username, temporary password and a link to click on to change your password.

**Tip: Be sure to click the 'I am not a robot' box. If you are asked to identify certain photos before you can proceed, be sure to click ALL the photos that fit the question—not just one. This layer of security protects the NTEU site.**

### Log In or Register

NTEU members must register or log in to access exclusive content.  
Not an NTEU member? [Join NTEU](#) or [learn about membership benefits](#)

### I never logged into NTEU.org and need to create an account.

No account? No problem! To get started, click on the yellow log-in box in the top right corner of the site and click on "Need an Account." You will need to enter your email address, and either your membership number or Social Security number, and chose a password.

### Still have questions about logging in?

We want to help you take advantage of everything your NTEU membership offers. If you need your NTEU membership number or have other questions, email us at [WebHelp@nteu.org](mailto:WebHelp@nteu.org).